

Dear RHI Community:

As the COVID-19 situation continues to change, we would like to provide you with an update on how the Rehabilitation Hospital of Indiana is responding. Although there are no known cases of coronavirus at RHI, we are still doing everything we can to prevent further spread of the virus.

We are committed to protecting the health of RHI patients, families, and employees and are taking immediate and proactive actions to protect our patients, staff and families to ensure we are able to provide the essential rehabilitation care our patients need throughout this pandemic.

This is a rapidly evolving and changing situation and we are staying up to date on the latest information from state and local officials and responding quickly and appropriately. We are actively screening all staff and are denying entry to anyone who is non-essential to inpatient rehabilitation care.

We have established a set of protocols to ensure that any of our employees who are high risk or potentially infected stay at home.

## **OUTPATIENT SERVICES**

**Outpatient Clinic:** All *non-essential* outpatient clinic services at Eagle Highlands (main campus) are cancelled. Only essential outpatient clinic appointments, as determined by the RHI psychiatrist team, are scheduled (some baclofen pump refills, Botox injections, etc.).

**Outpatient Therapy:** All outpatient therapy services are closed, at all locations: Eagle Highlands (main campus), Carmel, and Northwest Brain Injury Center. Some services are provided for existing patients via phone including neuropsychology and resource facilitation.

## **INPATIENT SERVICES**

RHI will continue admitting new inpatients and our clinical teams will continue working and providing the best rehabilitation care in the state of Indiana.

Although tours of our facility are currently suspended until further notice, virtual tours are available on our website at [www.rhirehab.com](http://www.rhirehab.com).

We have implemented enhanced cleaning procedures in our facilities, following CDC and public health guidance

We are screening everyone for COVID-19 immediately upon entering the facility including clinicians, **essential** vendors and contractors, and all on-site employees. The screening includes a temperature check and questionnaire.

We are not allowing inpatient group meals at this time. All inpatients will have meals in their room.

All education classes will be conducted virtually.

## **NON-ESSENTIAL STAFF, VENDORS, CONTRACTORS**

We are also taking measures to help our salaried and hourly employees stay safe including eliminating travel and in-person meetings and enabling work from home where possible.

In order to practice social distancing to the fullest extent that we can, all employees who can perform their jobs off-site are not permitted on-site until further notice. Those who are off-site, as well as non-essential vendors, contractors, and other business partners, will be connecting with each other externally in ways that adhere to social distancing recommendations (Zoom, webinars, phone conferences and other digital options).

We are also providing financial support for childcare and additional assistance through paid leave for employees with COVID-19.

## **RESEARCH**

All appointments for research studies at RHI are cancelled until further notice.

## **CORONAVIRUS (COVID-19) VISITATION POLICY**

We understand the important role that family members and visitors play in the healing process. However, due to the Coronavirus (COVID-19), we have enforced a NO VISITATION policy, effective until further notice.

We appreciate your understanding in our commitment to keep our patients, hospital staff and community safe.

We continue to work closely with the Center for Disease Control (CDC) as well as local, state and federal health officials as the situation evolves, and will continue to re-evaluate our response accordingly.

Thank you, and be well.

Dan Woloszyn, CEO

*RHI does not have an emergency department or urgent care center and does not provide emergency, urgent care, or primary care services. We do not do COVID-19 testing at RHI. If you are experiencing these symptoms, contact your primary care physician or the [Indiana State Department of Health](#) for COVID-19 information. The state's COVID-19's hotline is 877-826-0011.*

*The outbreak of Coronavirus continues to be a growing concern locally, nationally and globally. For more information, please refer to the [Centers for Disease Control and Prevention](#), and/or [World Health Organization](#).*